

Arizona Refugee Resettlement Joint Quarterly Meeting

December 2017



FFY 2018 US Refugee Arrivals

FFY 2018 US Arrivals			Cumul	ative Total	% of Total
		Nov			
	Oct.	•	Cases	Individuals	Arrived
Africa	424	725	475	1,149	36.97%
East Asia	157	218	149	375	12.07%
Europe	189	310	184	499	16.06%
LA/Caribbean	50	50	62	100	3.22%
Near East/South					
Asia	428	557	420	985	31.69%



FFY 2018 US SIV Arrivals

Number of Individuals			Cumulative		% of Total
Afghanistan	100%	1,902	924	3,776	96.01%
Iraq	59	98	44	157	3.99%
Total	1,933	2,000	968	3,933	100%

Note: SIV recipients only include those who have elected and received U.S. Refugee Admissions Program (USRAP) Reception and Placement (R&P) benefits.



Year-to-Date Arrivals - Top Five Countries

MARICOPA COUNTY						
Country	Grand Total					
Afghanistan	41					
Iraq	12					
Cuba	10	79				
Ethiopia	8					
DRC	8					



Year-to-Date Arrivals - Top Five Countries

PIMA COUNTY						
Country	Total	Grand Total				
Eritrea	5					
Bhutan	2					
Afghanistan	1	9				
DRC	1					
_	_					



FFY 2018 Arizona Projected Arrivals

Agency	City	Individuals with U.S. Ties	Individuals without U.S. Ties	Special Immigrant Visa Holders (SIVs)	Total Approved for FY 2018 (Individuals)
IRC	Glendale	265	475	35	775
CWS	Phoenix	160	125	30	315
ECDC	Phoenix	135	55	30	220
LIRS	Phoenix	115	130	40	285
USCCB	Phoenix	170	175	10	355
EMM	Tucson	40	45	0	85
IRC	Tucson	125	225	0	350
LIRS	Tucson	26	59	0	85
USCCB	Tucson	60	95	0	155
STA	TE TOTAL	1,096	1,384	145	2,625

Agency	City	Total Approved for FY 2018 (Individuals)	
USCCB	Phoenix URM	10	
STATE TOTA	L URMs	10	



Arizona Total Year-to-Date Arrivals

Maricopa: 110

Pima: 9

Total Arrivals: 119



Refugee Health Screening

Juliana Davis
Refugee Health Coordinator
JDavis@azdes.gov

Refugee Health Screening

Background

- Overseas Medical Examination
 - Panel Physicians
 - Public Health- inadmissible health-related conditions
- Refugee Health Screening
 - i.e. "Domestic Health Assessment" or "Domestic Medical Examination"
 - Contracted



Standing Updates: Refugee Health Screening

Maricopa County Refugee Health Statistics September 1, 2017 – October 31, 2017

- Scheduled for Domestic Medical Examination: 112
- Completed Domestic Medical Examination: 104
- Completed within 30 Days: 37
- Referred to Behavioral Health Services: 6

Standing Updates: Refugee Health Screening

Pima County Refugee Health Statistics September 1, 2017 – October 31, 2017

- Scheduled for Domestic Medical Screening: 25
- Completed Domestic Medical Screening: 16
- Completed within 30 Days: 0
- Referred to Behavioral Health Services: 0

Refugee Health Promotion Updates

Refugee Health Promotion 2014 - 2017

- Ended August 14, 2017
- 154 participants in 22 groups
- 35 provider training sessions

Refugee Health Promotion Updates

- New grant cycle: 2018 2020
- Funding will support two Refugee Health Liaisons to expand and build new systems of care for refugees with intensive medical needs
- In process of sub-contracting

Program Definitions

- Temporary Assistance for Needy Families (TANF): A federally funded (state administered) cash assistance program for families with employable single heads of household (TANF) and two parent households (TPEP). Eligible beneficiaries are required to participate in the State Jobs Program upon receipt of benefits.
- Refugee Cash Assistance Program (RCA): A federally funded (state administered) cash assistance program for employable single adults and childless couples, otherwise not eligible for TANF. Refugees and eligible beneficiaries may be eligible for RCA benefits for up to eight months from their date of arrival or grant of qualifying status.



Program Definitions

- Matching Grant Program (MGP): A federally funded (resettlement agency administered), early employment and case management program. The MGP is an incentivized program based on voluntary participation, and it is designed to be an alternative to public cash assistance programs. The goal of the program is for eligible beneficiaries to obtain self-sufficiency within 120-180 days from their date of enrollment.
- No Cash (NC): Refers to refugees and eligible beneficiaries who are receiving case management or employment services through a resettlement agency, but are not recipients of a public cash assistance benefit.





ARIZONA IMMIGRANT AND REFUGEE SERVICES



December 2017

Arrival Trends

- FY 2017 Total arrivals: 222
- FY 2018 Target arrivals as of today: 220
- Year to Date Arrivals (Oct Nov): 23
- This Quarter 29 Employable: 20 September 6, October 5, November 18
- Secondary Migrants and Transfers: 0
- Walk in SIV: 0
- Out-migrants: 0
- Asylum Seekers: 4

Matching Grant Statistics FY 2017

September 2017 – November 2017

Matching (Program		Employable Case Load	Employed	Average Hourly Wage	90 Day Retention	180 Day Employ ment
Total MG Case Load	34	21	18	10.60	100%	100%
Enrolled Sep - Nov	8	7	4	10.30		

AIRS Employment Statistics

September – November 2017

Refugee Program					
Cash Assistance Type	RCA	TANF	No Cash		
Total Employable Caseload	12	24	10		
Employed	4	6	7		
Average Hourly Wage	\$10.66				
90-Day Retention	95%				

Responses to Challenges:

Language Skills:

ESL Classes, One-to-One English Lessons and Online English Lessons

Transportation:

Bicycles, Car Pooling and Public Transportation Classes

High Expectations:

Cultural and Job Orientations, Employer Site Visits

Employment Process:

Staff Training, Job Readiness Classes, Skill Development

New Opportunities

- Expanding Apartment Options: Located new apartment complexes close to potential Employers
- Increased Donations: \$32,540 Total In-Kind Donations
- Donation Drive: Fun Drive in partnership with Savers
- Laptop Drive: Partnership with PCs for Refugees
 (Four families received PCs through PCs for Refugees)

All made possible with the help of our outstanding Volunteers and Partners

New Opportunities

- Sixty Complete Beds: Donated by IKEA total value \$21,230
- Hygiene Kits and Supplies: East Valley Refugee Coalition & Chrio Communities Church
- University of Arizona: PhD Intern Developed Fable Translator for ESL teachers.

All made possible with the help of our outstanding Volunteers and Partners

Community Consultation

Glendale School District

Online Classes for ages 17, 18, 19 and 20 year old refugees not enrolled in schools.

Partnership with Midwestern University and The University of Arizona Medical Students

Medical Students who volunteered to act as community health navigators assisting Preferred Communities clients in navigating the US health System.

Partnership with El Paso Family Mentoring and Counseling Services

A start-up social service provider that provides various forms of therapy and skill development – serving as a resource to our Preferred Communities clients needing help with behavioral issues, depression, PTSD, etc.

Community Consultation

Partnership with Deseret Industries

Signed up two more refugee students into OTJ training program, combination of ESL and OTJ work.

Glendale and Phoenix Police

Refugee Safety and Security, Police Class and Orientation.

AIRS Job Fair

AIRS volunteer **Makenna Flynn** organized a job fair on November 8, 2017 at Orangewood Presbyterian Church in Phoenix. Participating Employers included:

- Lyneer Staffing
- Randstad
- Desert Highlands
- At Work Group
- Hotel Pro
- Fry's







Catholic Charities Community Services of Phoenix

Resettlement Trends



Refugee Resettlement:

• 400 arrivals for FFY 2017

• Currently scheduled to have 355 arrivals for FFY 2018; however additional reductions anticipated in response to 45,000 arrival ceiling.



Refugee Resettlement:

- 26 arrivals arrived/scheduled YTD for FFY 2018
- Current arrivals include refugees from Burma, Afghanistan (SIV), Eritrea, and the Democratic Republic of the Congo.
- Countries included in the additional security checks are not arriving to date.



- Safe, affordable housing for large families (6+) continues to be a challenge; 3, 4, and 5 bedroom properties are very limited
- Program is continuing to look for additional properties
- Program is able to refer employed refugees to affordable housing properties which has been successful



Cuban Haitian Entrant Program (CHEP):

• 180 Clients anticipated for FY 2017 (January 1, 2016 –December 31, 2016)

• 125 clients received YTD



Cuban Haitian Entrant Program (CHEP):

- The program has recently received several Haitian entrants released from Eloy and Florence detention centers. Most have been detained for over 8 months or longer.
- Temporary Protection Status (TPS) for Haitians who were protected after the 2010 earthquake has been rescinded; will need to return to Haiti by set deadline of July 2019.

Asylees, Secondary Migrants



- **Asylees:** 1 case pending of a petitioned family (family member coming into the Country -11/25)
- Non CHEP Cuban/Haitian cases: 2 Cases with 6 individuals. (3 additional cases pending with 5 individuals)
- Secondary Migrants: 1 Case with 1 individual from: Florida. (potential additional case from San Diego)

Employment Data : September – November 2017



Assistance	No.	Refugee Program (RP)					
Туре	MG	RCA	TANF	NC			
Employable	6*	56	42	13			
Caseload	Ü			10			
Employed	1*	13	18	6			
Average	\$10.79	\$10.79					
Hourly Wage	Ψ10.70		Ψ10.75				
90-Day		90%					
Retention			90 /0				
180-Day		*Cases that reached 180 days in Matcl					
Employment	73%		to November 2017				
		**Self-	sufficient cases at da	ay 180			

TAG D Program



- Intensive employment program for refugee & other eligible beneficiaries who are between 6 months and 5 years of DOA and experiencing compelling barriers to self-sufficiency.
- Two Tracks: Incentive Program & On-the-Job Training Program
- Program Coordinator partners with VOLAGs and mainstream service providers resources to help clients achieve economic self-sufficiency

CC-TAG D Data September - November 2017



Assistance		Refugee Program (RP)			
Туре		RCA	TANF	NC	
Employable Caseload	4	0	1	3	
Employed	4	0	1	3	
Average Hourly Wage		\$10.50			
Number of Cases that Reached 90 Days September-November		3			

Preferred Communities Program



An Intensive Case Management (ICM) program of 6 - 12 months funded by the Office of Refugee Resettlement. Services include:

- Medical case management and additional supportive services for vulnerable refugee families
- Guardianship assistance for attached minors resettled with families





ICM caseload served this quarter included 44 individuals from Burma, the Democratic Republic of the Congo, Syria, Iran, Iraq, Afghanistan, Burundi, and Ethiopia

- 1 household was granted permanent legal guardianship of an attached refugee minor, and 1 household is pending
- 6 households were assisted in applying for low-income housing
- 1 client was connected to Family Nurse Partnership which provides home visits from registered nurses to low-income first-time mothers

Preferred Communities Program



Referrals are being accepted from other VOLAGs to assist families arriving with Attached Refugee Minors in petitioning for legal guardianship.

Please send referrals to PC Program Supervisor Kate Radabaugh at kradabaugh@cc-az.org

Community Engagement: Building Relationships in Arizona



Helping us "welcome the Stranger"





Helping US Welcome the Stranger...





Fundraising with Catholic Parishes

Parish Appeals
Scheduled @

St. Andrew

St. Simon & Jude

St. Thomas Aquinas



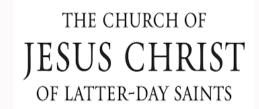
Sr. Betty Banja

Funds raised support refugees and the refugee program!

Helping US Welcome the Stranger...









The Refugee Program would like to thank The Church of Jesus Christ Of Latter-Day Saints for the

gift they made to *The United States Conference of Catholic Bishops* last year. Because of their generous

support, the refugee clients we serve received \$80K in in-kind support over the past twelve months. Funds went to

purchase Beds and Hygiene Supplies for new arrivals!

THANK YOU!

THANK YOU!

THANK YOU!

Helping US Welcome the Stranger...





Lifting Hands International and their

incredible donors and volunteers have

completely furnished 70 apts, creating

welcoming homes for 200 new arrivals

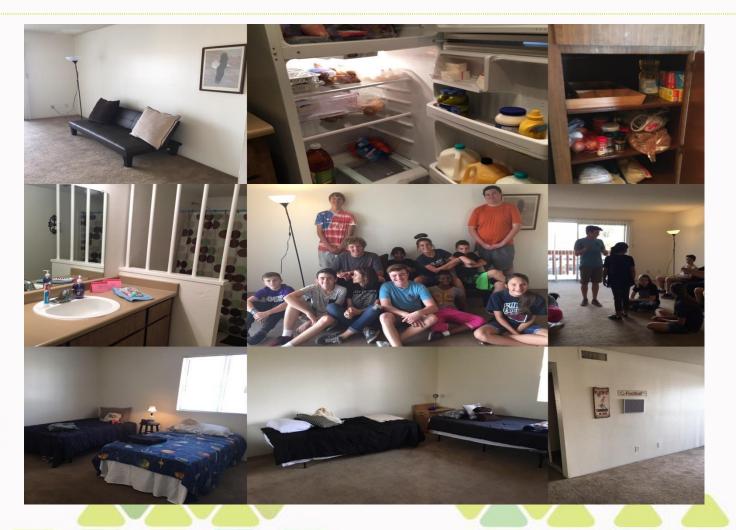
since February of this year!

Here are just a few examples of their

wonderful work.

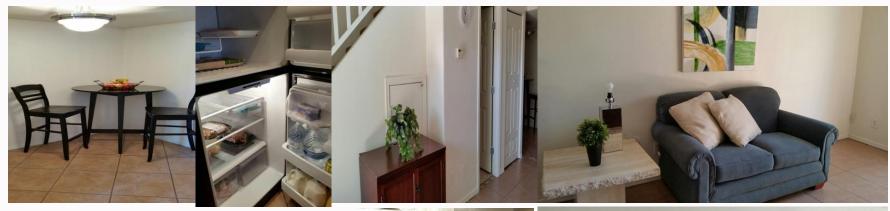
Lifting Hands International Apt Set-up(s)





Lifting Hands International Apt Set-up(s)









Helping us Welcome the Stranger





Big thank you to all our community partners helping to make the Holiday Season extra special for 40 refugee families in AZ!

- The Welcome to America Project
- Lifting Hands International
- St. Theresa's Parish
- St. Timothy's Parish
- Phoenix College
- Luke Airforce Base (Chapel)



Helping us Welcome the Stranger





Happy Holidays!

@#We_Love_Our_Community_Partners





Catholic Community Services Tucson

140 W. Speedway Blvd. Suite 130 Tucson, Az. 85705

Arrivals, Employment and Resettlement Trends September – November 2017

Quarterly Meeting





Arrival Trends Sept-Nov. 2017

Enrollment: 3

- Secondary Migrants: 1
 - Asylees: 1

YTD Enrollment:



Current Active Case Load: 187

Top Countries of Arrival Sept-Nov. 2017

Country	Total
DRC	3
Somalia	1
CAR	1



CCS Employment Statistics

Assistance	MG	Re	Refugee Program (RP)	
Туре		RCA	TANF	NC
Employable Caseload	1	4	9	6
Employed	0	1	6	3
Average Hourly Wage	N/A	\$10.25		
90 day retention	N/A	100%		
180 Day Employment	N/A	N/A		



Trends

Employment Breakdown by Sector

Job Training Locations

1. Hospitality

1. One Stop/HPOG Hopes

2. Food Service

3. Caregiving or Medical filed

2. Comfort Inn

Pima County One Stop and HPOG HOPES Updates

Program Info:

Health Profession Opportunity Grant

Trains low income students for careers in healthcare

15 Outreach events, meetings or trainings held

14 CCS clients started process for HPOG HOPES Program









Community Outreach, Engagement and Presentations

- 9/5 Facilitated Refugee 101
- 9/27 Assisted with the Interfaith Celebration of Refugees
- 9/28 Presented at the Pathways to Citizenship Event
- 10/11 Presented to Family Support Alliance-United Way
- 11/6 Presented to Easter Seals Blake Foundation
- 11/9 Presented to Mercy Care Long Term Care Case Managers
- 11/16 Presented to Southern Arizona Anti-Trafficking Unified Response Network-outreach to Survivors of severe forms of Trafficking.









Partnerships

- LDS Church, Bishops Storehouse, Deseret Industries: In-kind clothing and furniture
- Wheels for Kids: 3 bikes for adults job seeking
- Community Foodbanks: 31 food boxes -including SRP
- Diaper Bank: 1000+ diapers including SRP
- World Care: 5 Computers









Events

Tucson Fire
Department and CCS
held:

- Child and Family Safety Classes
- Car Seat training and Installation: 12 car seats









Enhancing Culturally Informed Care Services for Women Affected by Female Genital Cutting in Arizona

Project Objectives/Outcomes

In Collaboration with ASU -RWHC Building greater capacity among health and social service providers across Arizona to care for FGCaffected populations



Create and implement community outreach and educational programs among communities affected by FGC to increase awareness of FGC-related health issues, prevention and services available.







CCS Tucson Outcomes

The CCS community mobilizer surveyed 109 women. She exceeded the initial goal of 108 per mobilizer (indeed doubled the efforts per mobilizer, 12.5% vs 5% per each).



- Somali Bantu staff were Cofacilitators for Somali Bantu men during the community outreach and educational Forum on 10/29 to increase awareness of FGCrelated health issues, prevention and services available.
- A total of 21 men of youth, middle and elder groups were gathered. Religious leader was present as well as a male medical doctor
- Another Forum for Somali Bantu women is scheduled on 01/29/2017









Catholic Community Services Tucson

140 W. Speedway Blvd. Suite 130 Tucson, Az. 85705 520-670-0821



State of Arizona Quarterly Meeting IRC PHOENIX

Reporting Period: September – November 2017

All about the client – JA

Single, independent pregnant mother, that was estranged from her family. She had difficulties with getting employed and was enrolled in ICM. IRC worked with JA for a plan to attend ESL, JRT and training during her pregnancy. JA attended the programs and received rent assistance. During this time, JA reconciled with her family and moved back in with her family. After JA gave birth to a healthy baby, she was able to gain employment. JA's father is getting licensed as a child care provider to help the family and community. JA and her family are self-sufficient but they are successful because of each other.



Arrivals FY 2017/2018 (Sept-Nov)

Reception & Placement

FY2017	FY2018	FY2018	FY2018
SEPT 2017	OCT 2017	NOV 2017	TOTAL
ARRIVALS	ARRIVALS	ARRIVALS	ARRIVIALS
1 Cases	6 Cases	5 Cases	11 Cases
(1 Individual)	(15 Individuals)	(7 Individuals)	(22 Individuals)
1 SIV Cases	3 SIV Cases	0 SIV Cases	3 SIV Cases
(3 Individuals)	(14 Individuals)	(0 Individuals)	(14 Individuals)



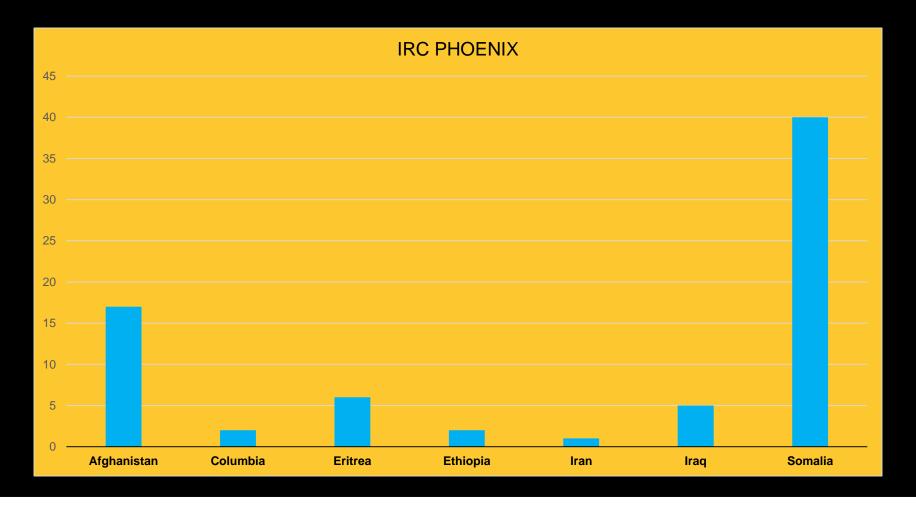
Arrival Trends

FY 2017/2018 (Sep-Nov) Walk-in Cases

SEPTEMBER – NOVEMBER 2017		
Secondary Migrants	9 Cases (23 Individuals)	
Asylees	13 Cases (19 Individuals)	
Parolees	0 Cases (0 Individuals)	



Arrivals Trends





Top Five Arrival Groups

- Somalia
- Afghanistan
- Eritrea
- Iraq
- Ethiopia



Successes

- Through VSUW Project Connect Partnership, IRC assisted 44 clients get State IDs.
- Lifting Hands International setups 10 apartments for new arrivals.
- Assisted 40 families to apply for Section 8 housing in City of Scottsdale.



Resettlement Challenges

• Cancellation and rebooking of new arrivals in the last minute.



FFY18 Projections

- FFY18 U.S. Refugee Resettlement, tentative at 50,000
- FFY18 Phoenix IRC is a quickly changing number
- Regional breakdowns
 - Near East/South Asia 44%
 - Africa 41%
 - East Asia 8%
 - Europe 2%
 - Latin America 5%



Employment Outcomes Sep – Nov 2017

Assistance	MG	Refugee Program (RP)		
Туре		RCA	TANF	NC
Employable Caseload	28	33	40	85
Employed	14	16	23	64
Average Hourly Wage	\$10.92		\$10.47	
90-Day Retention			90%	
180-Day Employment	100%			



Preferred Communities (ICM)

- Serves individuals who exhibit significant barriers to well-being and self-sufficiency.
- •Medical, mental health, single parent, unaccompanied minor, elderly, gender-based violence.
- Provide case management and services for up to 1 year with possible extension.
- •Enrollment & trends:
 - 30 roll over of clients from FY17
 - Presenting issue is adult behavioral health leading to DCS cases
 - Rely heavily on community partners across sectors to address clients' specific needs

Month	Enrollments
September	2
October	2
November	2



Wellness Programs & Survivor Services

- •Bridge to Safety Ongoing screening and safety interventions for victims of domestic violence along with care coordination for clients in crisis
- •Therapeutic services provided to 73 victims and survivors
- •Psychosocial curriculum development to address domestic violence, behavioral health, and positive parenting among refugee families
- •Training in cultural competency and Refugee 101 for local universities and service providers.
- •Pathways to Wellness Social Adjustment Groups— 2 school groups and one adult group. Focused on adjustment support for refugee teens and survivors of torture.



Micro-enterprise Program

Helps refugee and asylee entrepreneurs in Phoenix start and expand their small businesses through the provision of technical assistance, referrals, and access to microenterprise loans.

➤ 5 Business loans, 13 Business start-ups, 31 credit building loans since September 2017

IDA Program

Savings Program – clients save, then when they are ready to purchase they receive match funds to go towards the purchase.

▶ \$40 Million of Car, Education, Home, and Business asset purchases since 2001











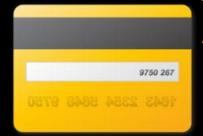




Transportation is a key factor in finding better employment. Providing affordable, easy access loans for clients to purchase vehicles is needed.

- Up to \$8k loan, 9% with auto withdraw, up to 48 month term
- ➢ 3 clients have purchased vehicles since September 2017.

Credit Building Loans (CBL)



Building personal credit history is crucial for thriving in the US financial system. Learning and establishing credit is unknown to most clients.

➤ 18 clients have closed credit building loans since September 2017.



IRC Community Engagement

- The IRC made presentations at schools through the time period, including to ASU, Asian Business Leaders Association, Paradise Valley HS New Global Citizens among others.
- Celebrated International Day of the Girl with a presentation & discussion.
 The celebration was hosted in partnership with Girl Scouts Arizona Cactus Pine Council.
- IRC was the featured charity partner at the Time Out for Women
 Conference that hosted 4,000 women from around the US. Attendees raised
 over 100 boxes of hygiene and personal items for refugees.





IRC Community Engagement (Cont.)

- Hosted a presentation and tour of the IRC for Sen. Quezada, Rep. Butler, and Rep. Bolding, as well as legislative staff of the Latino Caucus.
- Co-hosted a clean-up of the Camelback Corridor with over 65 people including Councilwoman Laura Pastor. Partners included the City of Phoenix, LISC, Camelback Light Rail Corridor, and Local First Arizona.

















International Rescue Committee

Tucson Office 2100 N. Kolb Rd. Suite 103 520-319-2128

Rescue.org/Tucson



IRC Arrival Trends

Arrivals:

FY 17: 249

Africa: 198

Near East/South Asia: 49

East Asia: 2



IRC Arrival Trends

Demographics for this reporting period September 1st –November 30th:

- o Eritrea: 4
- o Bhutan: 2
- O Afghanistan: 1

Asylees

- o Colombia: 1
- o Burundi: 1

IRC Tucson Employment Statistics September 1-November 30, 2017

Assistance	MG	Refugee Program (RP)			
Type		RCA	TANF	NC	
Employable	4	3	8	24	
Caseload		7	0	24	
Employed	4	1	7	23	
Average	\$10	\$10.06			
Hourly Wage	710				
90-Day	000/	71%			
Retention	80%				
180-Day Employment	100%	N/A			



IRC Employment Trends

7 clients were referred to Pima Community College's Health Career Opportunities with Personalized Educational Supports (HOPES) Program

3 clients are enrolled and participating in the program

Top industries included Hospitality and Light Manufacturing/Food Production



TAG-D Program

Ongoing collaboration between TAG-D Services Coordinator and RAs to serve clients with high barriers to employment

4 TAG-D enrollments during this period

17 Job Placements during this period

12 full-time placements

5 part-time placements

Ongoing challenge = identifying job opportunities for clients with severe physical limitations









Nutrition and Food Security





- 17 new families enrolled into the garden program
- -7 garden workshops conducted to enhance gardening skills
- 1 new garden site constructed in partnership with Satori Charter school



INTENSIVE CASE MANAGEMENT (ICM)

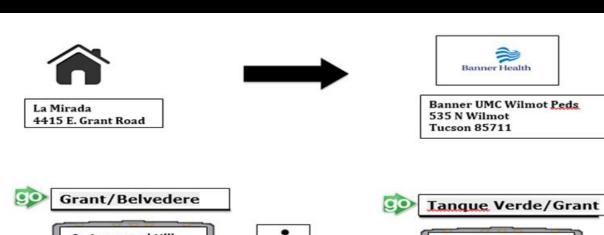
Current ICM clients who are receiving services: 60

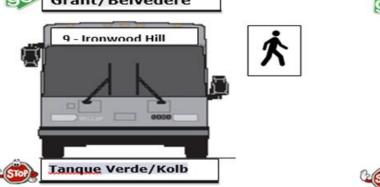
Enrolled through 09/01/2017-11/30/2017: 20

Assistance provided with:

care coordination and help understanding their treatment plans, behavioral health, social services, employment and benefits.

INTENSIVE CASE MANAGEMENT (ICM)









535 N Wilmot Tucson 85711



INTENSIVE CASE MANAGEMENT (ICM)

عليمات الإستخدام = كيفية تناول الدواء الخاص بك

LOCAL PHARMACY

(800) 555-5555

123 MAIN STREET, ANYTOWN, USA 12345

RX: 1234567-8910

DR. MARTHA JONES

JANE SMITH

DATE FILLED **05/11/2017**

456 MAIN STREET, ANYTOWN, USA 12345

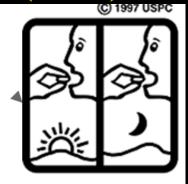
TAKE 1 TABLET BY MOUTH 2 TIMES A DAY

METFORMIN 500MG

QTY: **60**

REFILLS: 3

USE BEFORE **05/11/2018**



Take 2 times a day

TAKE 1 TABLET BY MOUTH 2
TIMES A DAY.

خذ حبه واحده عن طريق الفم يوميا



Immigration Program

FY 2017

517 Immigration Applications

193 Citizenship Applications

4 Citizenship fairs





Immigration Program

Free Citizenship Fair Saturday, December 9, 2017 9:00 AM – 5:00 PM

YWCA Southern Arizona 525 N Bonita Ave., Tucson AZ, 85745

Community Outreach/Interaction

- 9/7 UA Grad Prep class speaking engagement
- 9/26 Library Lecture Series
- 9/16 The Arizona Living Economy Forum
- 10/17 World of Words Library
- 10/23 Southwest Fair Housing Council-Cultural Awareness Training
- 10/30 City Wide Refugee 101 SEMA Community Center
- 10/31 Library Lecture Series



- 10/24 Jewish History Museum "City of Refuge, City of Removal, Community Conversation"
- 11/16 Woods Memorial Library the Refugee 101
- 11/14 UA School of Public Policy and Government
- 11/14 St Mark's Methodist Church
- 11/17 Political and Cultural Geography of Globalization class at the University of Arizona
- 11/28 Murphy-Wilmot Library Refugee 101 Cross-Cultural Refugee Panel Lecture Series



Murphy-Wilmot Library



Join the "Walk a Mile in A Refugees Shoes" Planning Committee

- When: March 18, 2018
- Where: Tucson JCC Sculpture Garden
- Who: Community members
 & local leaders





"Walk a Mile in A Refugees Shoes" Volunteer Opportunity

Advantages of sitting on a committee:

- Earn volunteer hours
- Provide your input & expertise
- Increased network opportunities
- Build your leadership skills & learn a new skillset
- Chance to make a difference





Next Planning Committee Meeting

Tuesday, December 12th at SEMA Foundation 2843 N. Alvernon Way, Tucson, AZ 85712

If you are unable to sign up to sit on the Planning Committee, you can assist the day of the event!











For more information contact:



International Rescue Committee

Tucson Office 2100 N. Kolb Rd. Suite 103 520-319-2128

Rescue.org/Tucson

Lutheran Social Services of the SouthwestRefugee and Immigration Services - Phoenix

Resettlement and Employment Trends December 5, 2017



Arrival Trends

Arrivals: **58** (September – November 2017)

FY 2017 arrivals: **556**

FY 2018 PRM approved projection: **570** arrivals



Arrival Trends

Demographics:

- Arrived: Congolese, Eritrean, Somali, Iranian, Iraqi and SIV (Afghanistan).
- Assured: Congolese, Somali, Eritrean, Iraqi, SIV (Afghanistan)and Iranian.



LSS SW Refugee and Immigration Services Phoenix Employment Statistics September – November 2017

Assistance Type	MG	Refugee Program (RP)			
		RCA	TANF	NC	
Employable Caseload	56	8	5	38	
Employed	42	6	4	30	
Average Hourly Wage	\$10.71	\$10.87			
90-Day	050/				
Retention		95%			
180-Day	83%				
Employment					



LSS SW Refugee and Immigration Services Employment Trends

Job Placements:

- Hospitality and Customer Services
- Manufacturing, shipping and produce warehouses
- Food & Beverage, Bakery
- Uniform Linen supply, professional cleaning service
- Airport Security
- Others (includes care giving, grocery store)



Employment Specialists Site Visit to Employer

Building products and materials company

Saad and Rafiki – Employment Specialists





Program Highlights Volunteers

- 97 people (ex. faith based groups, individuals interested in volunteering, mentors) attended Refugee 101 sessions and/or volunteer orientations, which are scheduled monthly
- 76 active volunteers at LSS SW Refugee and Immigration Services

Placements

Positions filled: ELT tutor, WEP Computer tutor, on-call refugee guide (teaching bus trainings, other cultural orientations) Mentors, Matching Grant Intern, ELT in-home tutor position to serve physically challenged clients, Holiday gift giving volunteers, Family Literacy Program teachers and child care assistants.



LDS Humanitarian Support Grant

From the Bishop's Warehouse, help from volunteers...



To Clients!





Co-Sponsorship

Trainings

- October 1 training/17 attendees
- November 2 trainings/24 attendees

Co-Sponsor Assignments

- September (2) LDS Ahwatukee women's group, Crossroads Nazarene Church and (3) Lifting Hands International
- October (0)
- November (1) Lifting Hands International



Partnership: Office of Civil Rights and Civil Liberties, Department of Homeland Security

International Visitor Leadership Exchange Program – Law Enforcement Officials from the Netherlands







Partnership: ASU Social Justice & Human Rights, Political Science School of Social & Behavioral Sciences New College Arizona State







Yezidi Panel Discussion: Catholic Charities, IRC, AIRS







Friendships/Sponsor Support

First Halloween!





Let's Eat candy!



Volunteer Assistance

Diaper Room



Food Bags for Clients





Enhanced Cultural Orientation:

Know Your Rights and Responsibilities





Children's Services

- Total school enrollments: 29
- September (3), October (23) November (6)
- Fall Break Field Trip to Botanical Gardens







Women's Empowerment & Intensive Case Management Programs

Courses Offered

- Computer classes
- Sewing classes
- Crocheting
- Women's Health
- Movement, Nutrition and Workout!
- African Therapeutic Drumming

(partnership with Catholic Charities)





Family Literacy Program





WEP Fair Trade Markets November 2017







Banner Bags Phoenix Home & Garden







Thank you — Come and Visit!





Resettlement and Employment Trends September – November 2017



Refugee and Immigration Services, Tucson

Arrival Trends September – November 2017

- 170 FFY18 Projected Arrivals
- 2 arrivals in November. (0 in September/October)

Assured Cases in Pipeline:

Cases Likely in Next 6 months	Cases on Hold but Still Possible	Cases on Hold from 11 Banned Countries
2 cases	6 cases	19 cases
(10 people)	(12 people)	(73 people)

Total active in pipeline: 8 cases; 22 people

LSS-SW Tucson Employment September - November 2017

Assistance Type	MG	Refugee Program (RP)		
		RCA	TANF	NC
Employable Caseload	21	8	13	32
Employed	20	4	8	24
Average Hourly Wage	\$10	\$10.70		
90-Day Retention		86%		
180-Day Employment	96%			

LSS-SW Tucson Employment Trends

- Increased number of clients returning for job upgrades, including additional part-time jobs, better locations or replacement jobs for various reasons.
- Job development efforts are focused on large employers and attainable job upgrades paying above minimum wage.
- Exploring stronger connections with HPOG and AZ Works to better leverage mainstream workforce funding.



Success Story: Suleiman Shire



Recent Activity Highlights

 Two Reproductive Health workshops conducted by a Swahili-speaking physician.

 12 week Kith and Kin workshop in partnership with Association for Supportive Child Care





 Sales at various holiday markets have earned \$3,200 for our WEP refugee women sewers.



September - November 2017

ELT PROGRAM MARICOPA COUNTY



ELT FOR EMPLOYABLE REFUGEES

Lutheran Social Services of the Southwest provides English Language Training (ELT) to refugees and other eligible beneficiaries aiming to improve their ability to obtain and retain gainful employment by demonstrating general English language ability, listening comprehension, oral communication, reading and writing.



ELT FOR EMPLOYABLE REFUGEES

ELT is provided to employable refugees in the following order of priority:

- Refugees within the first year of their arrival;
- Refugees receiving cash assistance;
- Unemployed refugees not receiving cash assistance;
- Refugees facing barriers to employment;
- Employed refugees who need to retain employment or attain economic independence;
- Refugees who have been in the country no longer than five years.

NUMBERS THIS QUARTER

- Clients attending classes:
- September 246
- October 251
- November 210 (estimate)
- New clients added to classes:
- September 30
- October 62
- November 33



ELT EVENTS

- ELT staff, instructors and volunteers attended training sessions at Literacy Connects, Tucson, Sept 29th and Oct 6th;
- ELT staff and instructors attended annual AZ TESOL conference, Tucson, Oct 20-21;
- > ELT coordinator participated in Refugee Community Workforce Collaborative meetings;
- ELT instructors and tutors participated in a Quarterly Volunteer and Mentor Training session at LSS-SW, Sept 14;
- Contrastive Analysis Pilot Program, Sept 18 Dec 14.



CHALLENGES

- Cost of transportation to ELT classes;
- Child care for clients' children during ELT classes;
- Vision needs.



CONTACTS

- > Email:
- ELT Coordinator: jsolowska@lss-sw.org
- ELT Assistant Coordinator: splessl@lss-sw.org
- > Phone:
- 602 248 4400 ext. 116 and/or 138





Joint Quarterly Consultation

December 5, 2017

Robson Ranch

Eloy, Arizona

Refugee Education Program has been

contracted by AZ RRP to provide

English Language Training to refugees

resettled in Pima County since 1978.

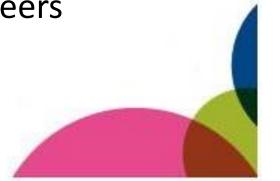




- 329: Students served September November
- 9: Classes at 2 locations

- 7: Instructors
- 4: Classroom and Conversation Volunteers





- 130 Adult Emergent Readers
- 117 Low Beginning Students
- 41 High Beginning Students
- 41 Intermediate Students





• Adult Emergent Reader Training







Refugee School
Impact Grant
State Quarterly
Meeting
DEC 5, 2017
Presented by the IRC in Phoenix



School Enrollments September 2017-November 2017

Refugee Focus Totals: 20

Sept – 0

Oct – 16

November – 4

IRC Totals: 18

Sept – 2

Oct - 5

November – 11

AIRS Totals:

Sept -

Oct –

November –

Catholic Charities Totals:

Sept –

Oct –

November –

Total New Students: 38



Parent Meetings –Phoenix

Two apartment complexes in Phoenix held meetings to address community safety and bullying.

In attendance:

- -Refugee parents (30 total)
- -School officials
- -School resource officers
- -Apartment managers





Professional Development Training



Schools:

Montebello K-8
Central High School

Total: 56 Teachers

Trainings:

Refugee 101
The Refugee Experience
Cultural Competency



Volunteer Recruitment & Training



Volunteer
Outreach/Recruitment: GCC,
EMCC, and GCU

Total # of volunteers that received PD/training:

13 volunteers

Total in-class volunteers placed:

4 volunteers

Total # of students benefitting:

74 students



High School Achievement (College PATH)



Focused on providing information and guidance regarding high school graduation requirements, college and career pathways, livelihood skills, social emotional skills development and increased academic achievement.



- 8 Refugee Students enrolled in program
- During intake, 7 of the students expressed a desire to pursue higher education and careers such as family doctor, surgeon, dentist and lawyer.
- Students are learning the importance of graduating high school and have agreed to having their grades monitored.
- Students in program attend online high school and are being connected with computers for their homes in order to be assigned homework.



Community Partners

- PCs for Refugees
- Boy Scouts
 - Scouting through Soccer
- Girl Scouts
 - International Day of the Girl
- Grand Canyon University
 - Honors Program/Circle K International



International Day of the Girl (IDG)



UN Holiday addressing challenges facing girls in crisis and promoting girls' empowerment.

IRC's S.H.E. Group, together with Girl Scouts (AZ Cactus Pine) provided programming to IRC staff

- Highlighting partnership with Girl Scouts
- Thinking about how our programs directly impact girls



Education (RSIG) Updates September 2017 – November 2017

JULIE KASPER, NBCT

K12 REFUGEE EDUCATION SCHOOL COORDINATOR
LSS-SW, K-12 REFUGEE EDUCATION SERVICES

JKASPER@LSS-SW.ORG / 520-623-2106



Major Shift in Youth Arrival Numbers

• 5-18 years old

• 0-24 years old

02014
02015
342
02016
544

93

02017

02014 562
02015 585
02016 851
02017 177

Refocusing and Reconnecting

• Given very few newcomer students this quarter, the Tucson K-12 Refugee Education Collaborative has focused on building connections and capacity across our city to improve experiences and outcomes for current students/families and in anticipation of new arrivals next year

Refocusing and Reconnecting

- 21 individuals representing district, school, and resettlement agency leadership have met monthly to identify and work on priority areas in K-12 Refugee Education
- A network list featuring over 130 partners in our work has been created and is being finalized to ensure open and timely communication among all stakeholders

Identifying Priority Areas

• Effective communication and improved collaboration among stakeholders

Parent support and engagement

 Training and support of teachers and school staff working with refugees

Identifying Priority Areas

- Alignment of resources and coordination of more comprehensive services where gaps exist
 - Including around Behavioral Health, transportation, interpretation services, induction/orientation for newcomers, and supports for 16-24 year olds

Supporting & Engaging Refugee Parents

• Over 300 visits with parents one-one by district staff members, agency staff members, and Tucson's school coordinator

• ELL & Refugee Parent Nights at local schools to revisit school orientation and build understanding of the U.S. school system

Supporting & Engaging Refugee Parents

• Supporting school staff to set up Cafecitos, ESL classes for parents, and other engagement programs

• Testing of various Parent Advisory Board models (changing days of week, times, locations, structure)

Training & Supporting Teachers, Staff, & Community Partners

- 15 large meetings, trainings, and workshops facilitated by Tucson's school coordinator to share best practices, develop skills, and foster connections and collaboration
 - Including monthly Face-to-Face training sessions for 34
 Secondary SIFE educators in TUSD and Amphi complimented by an online learning "course" (pilot project use through partnership with the Carey Institute for Global Good)

Training & Supporting Teachers, Staff, & Community Partners

- 3 e-newsletters distributed highlighting resources and practices to support refugee youth
- Countless small meetings, email and phone conversations, and support sessions with individual teachers, school staff members, agency staff members, and partnering organizations

Working to Address Gaps in Services

Behavioral Health

- Increased engagement with & survey of BH stakeholders
- Well-being group at local high school
- Network mapping

Transportation

- Sharing ideas and resources with Mayor's office
- Translation & Interpretation Services
 - Increasing efforts to build document archives & other enduring systems

Working to Address Gaps in Services

- School Orientation/Induction
 - Sharing what is possible and facilitating exploration of ideas
- Supporting older SIFE learners
 - Continuing conversations with community partners

Providing Safe, Positive, Productive Space

- After-school tutoring & extra-curricular activities
 - o through schools, libraries, and other organizations
 - o through LSS-SW, in downtown Tucson
 - o "micro"-centers being explored at agencies, schools, and other partners around Tucson

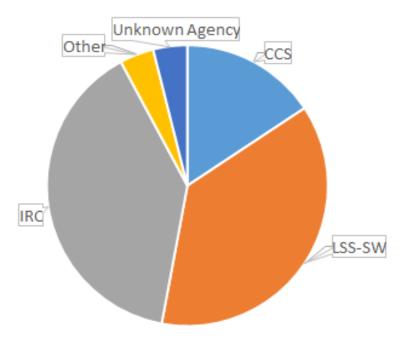
Providing Safe, Positive, Productive Space

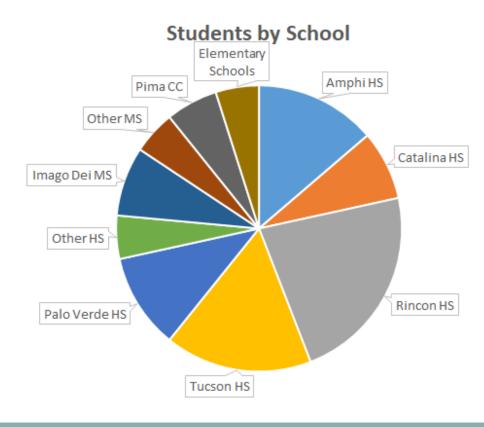
 Fostering understanding of Social and Emotional Learning in our schools & youth spaces

 Supporting youth-driven programming through a youth advisory, youth media projects, and youth leadership development

LSS-SW K-12 Refugee Education Services: A Snapshot of our Fall 2017 Students

Students by Agency







Thank you!

• Please connect and sign up for the education newsletter and/or to share questions, resources, network partners, and ideas:

Julie Kasper jkasper@lss-sw.org (520) 623-2106 55 N. 6th Ave., Suite #101 Tucson, AZ 85701



Area Agency on Aging, Region One Elder Refugee Program

Andria Cubero- Program Specialist Jolie Mbonyingabo- Director

Our Program



- Serve refugees over 60 years old
- Case management services
- Mosaic Senior Center
- Pre-Literacy and Citizenship classes

September 2017- November 2017

- Active clients:

September - 512

October - 509

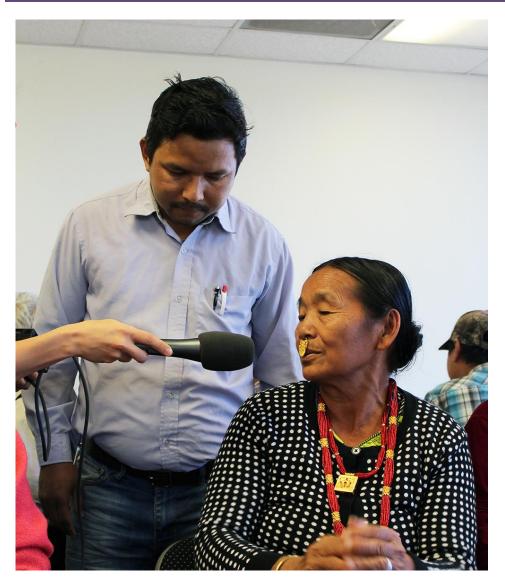
November - TBD

- 10 new clients enrolled*
- 15 clients obtained citizenship*



^{*} November not included

Updates



- KJZZ story
- Accreditation process
- Art classes increased
- Thanksgiving luncheon



Thanksgiving Event







Andria Cubero andria.cubero@aaaphx.org 602-280-1054

Jolie Mbonyingabo jolie.mbonyingabo aaaphx.org 602-241-6170



Catholic Community Services Tucson

Services to Older Refugees



Services Provided

Case Management and Assistance with obtaining:

 N-648 Medical Certification for Disability Exceptions

Social Security Income

Current Activities

Outreach - Please refer clients!

Low-Cost Housing for clients

Distribution of Food Boxes and Adult Diapers

Seniors volunteering at Iskashitaa



Current Caseload

• 77 senior refugees Sept.-Nov. 2017

• 53 clients are in ELT and Citizenship preparation



Demographic Data

• Female: 37

• Male: 40

• Age 60-64: 23

• Age 65+: 54

Top 5 Countries	
DRC	24
Bhutanese	18
Sundanese	10
Iraqi	6
Eritrea	5





Catholic Community Services Tucson

140 W. Speedway Blvd. Suite 130 Tucson, Az. 85705 520-670-0821



Unaccompanied Refugee Minor Program (URMP)

The only program in Arizona that is entrusted by the Office of Refugee and Resettlement (ORR) to provide services to Unaccompanied Refugee Minors coming from areas of conflict or who are facing persecution and were forced to flee their homeland.

Who do we serve?



- Refugee minors from: 10 countries including; Afghanistan, Burma, Burundi, Eritrea, Guatemala, Honduras, Mexico, Rwanda, Ethiopia, and Somalia.
- End of November: 45 URM Clients (Age Range: 8 to 20 years old)
- Pending: 2 arrivals
- Emancipated as of November: 2

Placements



- ▶ 23 live in Traditional Foster Homes
- ▶ 13 live in agency-assisted Independent Living apartments
- ▶ 1 client awaiting Family Reunification
- ▶ 8 Alternative Placements:
 - Therapeutic Foster Homes: Christian Family Care, Mosaic
 - Group Home Partner: House of Bliss, House of Joy,
 Golden Dream Residential

Education and Employment



Education

- ▶ **3** in Community Colleges
- ▶ 35 in High Schools
- ▶ 6 in Elementary
- ▶ 1 in a University

Employment

- ▶ 10 URMS are employed on a part-/full-time basis
- Employers: car wash, fast food restaurants, grocery stores

Training



- ► Youth Trainings
 - Financial Literacy
 - ORR PREA
 - IL Assessments
 - Apartment Rent
 - Grocery Shopping
 - Substance Abuse

- Foster Parents
 - ORR Run Risks
 - Cultural Competency

Community Engagement/Recruitment



- Foster ParentsRecruitment Events
 - Washington Elementary
 School District
 - West Valley Human Services
 Alliance

Activities



- Activities
 - Monthly foster parents/clients meetings
 - Feed My Starving Children
 - Soccer Day
- Upcoming
 - Christmas/Holiday Party